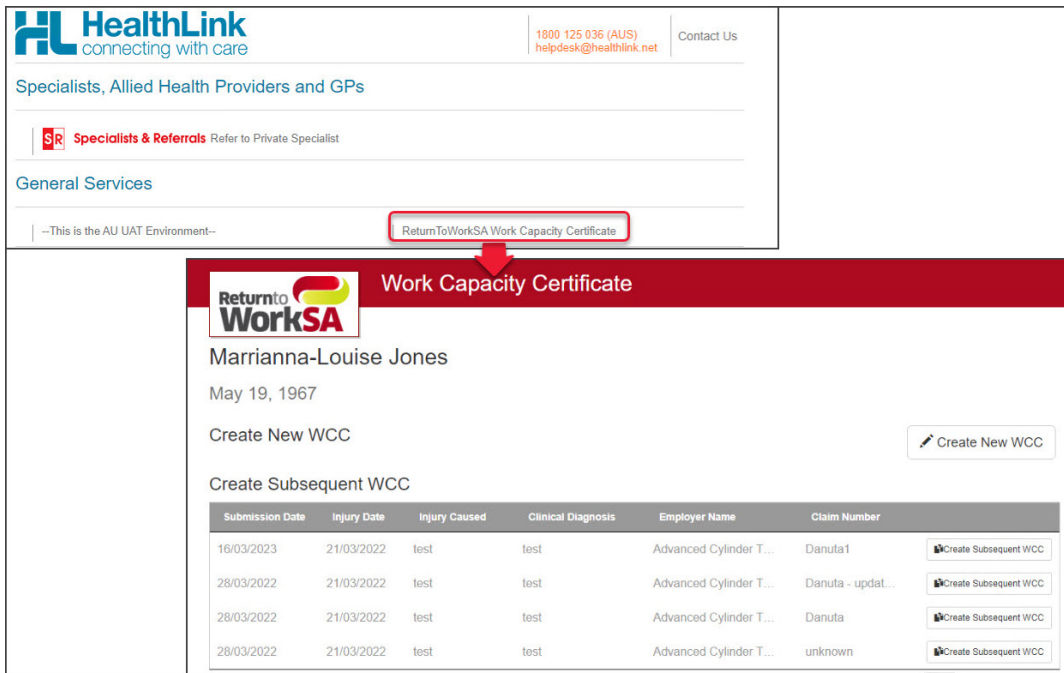


ReturnToWorkSA eWCC

Last Modified on 23/04/2024 9:16 am AEST

The way Zedmed users access **Return to Work SA Work Capacity Certificates (eWCC)** is changing. RTWSA is still hosted by Telstra Health but the access point is changing to HealthLink Smartforms, which Zedmed is already integrated with.



HealthLink connecting with care
1800 125 036 (AUS)
helpdesk@healthlink.net
Contact Us

Specialists, Allied Health Providers and GPs

SR Specialists & Referrals Refer to Private Specialist

General Services

--This is the AU UAT Environment--

ReturnToWorkSA Work Capacity Certificate

Returnto WorkSA

Marrianna-Louise Jones
May 19, 1967

Create New WCC [Create New WCC](#)

Create Subsequent WCC

Submission Date	Injury Date	Injury Caused	Clinical Diagnosis	Employer Name	Claim Number	
16/03/2023	21/03/2022	test	test	Advanced Cylinder T...	Danula1	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	Danula - updat...	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	Danula	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	unknown	Create Subsequent WCC

What do I need to do?

To access HealthLink Smart forms, you need to be a HealthLink customer with the Zedmed SmartForms integration installed.

If you are not a HealthLink customer:

1. Contact **HealthLink** to sign up as a GP for SmartForms.

The 'ReturnToWorkSA Work Capacity Certificate' should be available by default for all SA customers.

2. Check you are running Zedmed v35.10.2 or later
3. Install the HealthLink Client

The Practice Manager should call HealthLink Support on 1800 125 036 to arrange for the HealthLink client installation.

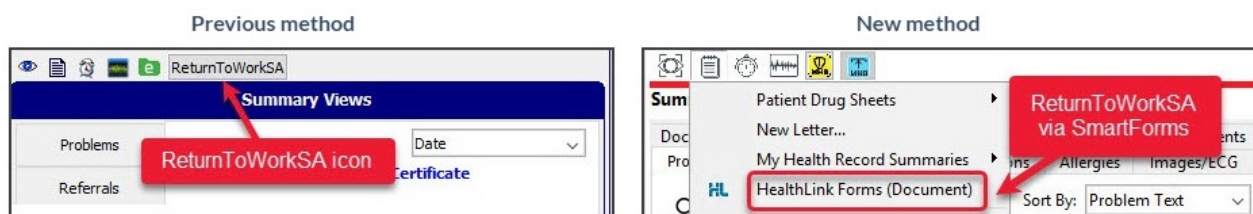
4. Install Zedmed's SmartForms integrations.

To learn more, see the detailed **Zedmed SmartForms install guide**.

Note: HealthLink customers can also access SmartForms directly via the **HealthLink portal**, but you will need to sign in each time and the forms will not be populated with patient and clinical information from Zedmed.

How do I access Return to Work SA via SmartForms?

There is very little change to how you access RTWA eWCC from the previous method to the new Smartform method of opening the Return to Work SA eWCC platform.



To open an RTWSA via Smartforms:

1. Open the patient's record in Clinical.
2. Select the **Quick Documents** icon above **Summary Views**.

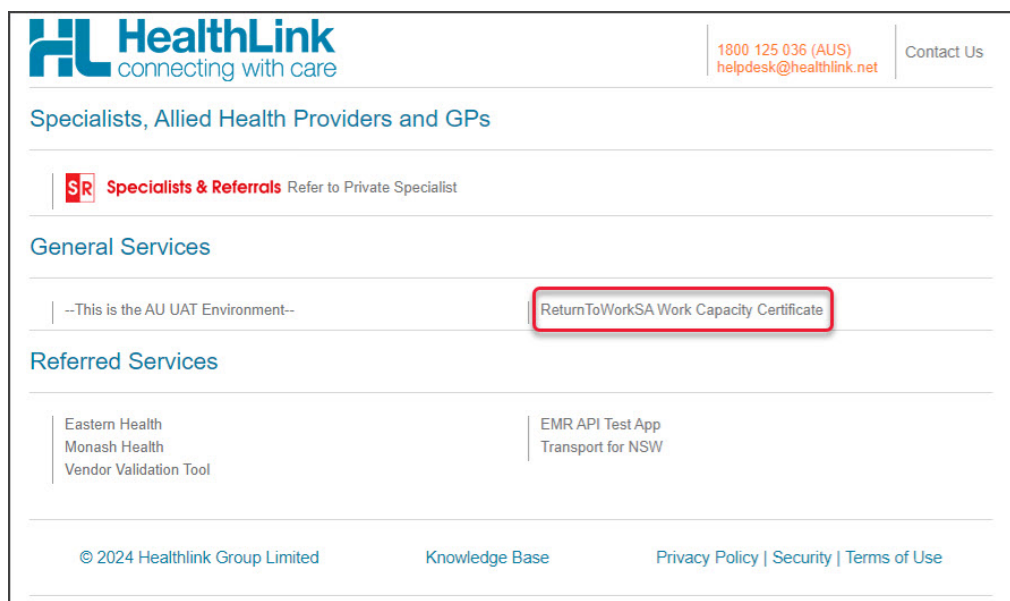


3. Select **HealthLink Forms (Document)**.

HealthLink SmartForms will open in your web browser.

4. Select **ReturnToWorkSA Work Capacity Certificate**.

Important: The **ReturnToWorkSA** form should automatically appear for all SA HealthLink customers. If it is not visible, call HealthLink Support on 1800 125 036 and ask for the form to be made accessible.



The **ReturnToWork SA** portal will open.

5. Select **Create New WCC**.



Work Capacity Certificate

Marrianna-Louise Jones

May 19, 1967

Create New WCC

Create New WCC

Create Subsequent WCC

Submission Date	Injury Date	Injury Caused	Clinical Diagnosis	Employer Name	Claim Number	
16/03/2023	21/03/2022	test	test	Advanced Cylinder T...	Danuta1	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	Danuta - updat...	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	Danuta	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	unknown	Create Subsequent WCC

Showing 1 to 4 of 4 entries

First
Previous
1
Next
Last

Finish Draft WCC

No drafts for this patient



6. Follow the steps in the [Return To Work SA eWCC guide](#).