

www.rtwsa.com 13 18 55

ABN 83 687 563 395

## Authority to obtain information Thawngpang hmuhnak/ laknak caah nawl peknak

Refer to user notes on reverse Alet lei i a hmangtu caah tialmi, ca kha zoh.

The aim of your return to work service provider (the provider) is to assist you to return to and/or remain in suitable employment and/or assist you to achieve re-integration into the community. In addition to speaking with your case manager, they may need to discuss confidential information relevant to your injury with your doctor, medical provider/s, employer and in some instances other people/organisations and obtain information from them. By completing this authority to obtain information (the authority) you are giving your provider permission to obtain information relevant to your return to work activity.

Riantuannak lei luh thannak caah rian tuanpiaktu i a hmuitinh cu, rian lei luhthannak le/ asiloah aa tlakmi riantuan khawhnak le/asiloah mibu chung luh than khawhnak caah bomhchanh kha a si. Cu lengah nangmah an tlaitu case manager kha na chonh lai i a thlithup in chiahmi hriamhma putnak kong he a pehtlai in na siibawi/sii-ai an thloptu (hna), rian ngeitu le cheukhat ahcun midang/budang hna he i ceihcum le theihmi thawngpang hal a herh men lai. Cu thawng- pang theihnak nawl pekmi a tlamtlin hnu ah (nawl pekmi a tlin hnu ah) nangmah nih riantuannak lei luh thannak he aa pehtlaimi thawngpang cu an zohkhehhtu kha nawl na pek lai.

I (please print): / Keimah (na min cu cafang ngan in tial):		
claim number (if known) / claim nak nambat (na ngeih ahcun):		
authorise my provider (specify organisation) / aka zohkhenhtu nawl ka pek (abu min tial):		
aka zonkilemitu nawi ka pek (abu min tiat).		
to obtain information relating to my injury/illness (specify) / hriamhma ka putmi/zawtnak kong thawngpang laknak nawl ka pel (na putmi hriamhma langhter):		
sustained at work on or about (date) / cu tik caan asiloah cutik hrawnghrang ah rian ah ka um kho (a ni le a thla tial)://		
from the following people/organisations I have indicated to the		

from the following people/organisations I have indicated to the right to assist in the management of my recovery and/or return to work.

A tang lei ih minung/bu pawl hna kha keimah damtthannak lei tawlrel le rianluhthannak lei bomh awk ah nawl ka pek.

**For general authority**, please tick the box/es provided. **To limit authority**, do not tick the box/es. Instead, write the names of people/ organisations you are authorising on the dotted line/s. You may also choose a combination of general and limited authority.

A tlangpi in nawl peknak ahcun, akuang tete (hna) ah khan zah pe. A tlawmte nawl peknak ahcun, akuang tete (hna) ah khan zah pe hlah. Nain, minung min/bu min tialrik in tialmi nawl pekmi catlang ah khan tial. A tlangpi le a tlawmte lawng nawl pekmi zong kha fonhkomh in na thim khawh.

in na thim khawh.		
Assessing and treating medical doctors / A fahdin khing a thlaitu le a thloptu siibawi an min		
Assessing and treating medical provide A fahdin khing a thlaitu le sii-ai lei a th thahri thlop thiam physiotherapist) ar	lopbultu hna (abiana ah	
Pre-injury employer representatives / Hriamhma put hlan rian ngeitu hna ai	-awhtu an min	
Host employers / Akungpi taktak rian ngeitu an min		
Potential/new employers / A si khomi/i	rianthar lei rian ngeitu an min	
Training organisations / Rian cawnnak bu an min		
Other (e.g. union representative, community organisations) / Adang dang hna an min (abiana ah riantuantu hna bu union, mibu hna)		
I approve a copy of the authority, including an electronic version, being treated as the original. The authority is valid for the duration of my claim unless it is superseded by a new authority or until such time as either I, or my representative, revoke the authority.		
Hi nawl peknak hi a terte electronic tialmi tiangin ka fehter i, a hramthawk ning in ka cohlan. Hi nawl peknak cu nawl peknak a thar nih a khuhchih hlan pohpoh a fekmi a si i, keimah asiloah keimah ai-awhtu nih kan hrawh hlan tiang a nung lai.		
Signature Minsen thut	Date Anileathla	



## Instructions for completing the Authority to obtain information

The Return to work service provider must arrange for this authority to be completed and signed by the worker prior to any information of a confidential nature being obtained in relation to the worker's recovery and return to work. It is important the worker be provided assistance to fully comprehend the purpose and use of the authority and offered assistance to complete the Authority to obtain information form (the form). Further information may be obtained from ReturnToWorkSA on 13 18 55.

- The worker has the right to seek independent advice before signing the form. This is not a prescribed form and therefore the worker has the right to alter the form or provide an alternative authority.
- Involvement of a representative of the worker should occur only if requested/authorised by the worker.
- Prior to obtaining confidential information, providers must ensure the authority is valid (e.g. has not been revoked by the worker) and the information is relevant to the management of the worker's recovery and/or return to work.
- 4. In relation to the worker approving people/organisations involved in their recovery and/or return to work, they are to:
  - either tick the box provided or leave the box blank and specify names if choosing to limit authority (e.g. Dr Adam X or Y's Medical Centre); and
  - 2) tick or specify only relevant people/organisations as not all will be relevant to the worker's recovery and/or return to work.
- 5. If changes are made to people/organisations involved in the worker's recovery and/or return to work, the worker is to be asked to sign a new authority. Once signed, the latest authority will automatically supersede the previous authority. Therefore it is essential that the new authority include all previously listed people/organisations, if still relevant.

- 6. A copy of the completed and signed authority must be provided to the:
  - worker
  - case manager
  - employer or employer representative/s
  - people/organisations authorised by the worker to release information to the provider

Note: It is necessary to provide a copy of the authority to the worker's pre-injury employer **only** if the worker is still employed by that employer.

- 7. A copy of all completed and signed authorities are to be kept together in a prominent position on the return to work services file and forwarded to relevant people/organisations as required. If there is more than one return to work services file for the worker, a copy of the most recent authority is to be kept on each file.
- This form is available in several common languages at www.rtwsa.com.
   If an interpreter is used for completing the authority, please ensure the Interpreter declaration form is also completed and attached to the authority. For a copy of the form and guidelines please contact ReturnToWorkSA on 13 18 55.
- 9. The provider has forwarded copies of the authority to the following people/organisations on the dates noted:

Worker	//
Case manager	//
	//
	//
	//
	/ /

ReturnToWorkSA GPO Box 2668 South Australia 5000

Phone: 13 18 55 Fax: 08 8238 5775 Email: info@rtwsa.com Website: www.rtwsa.com To contact ReturnToWorkSA in a language other than English, please ring the Interpreting and Translating Centre on  $1800\,280\,203\,$  and ask them to contact us on  $13\,18\,55.$ 

## This interpreting service is available at no cost to you.

If you need any information in braille, audio, e-text or large print, please call us on 13 18 55 and we will do our best to help you. If you are deaf or have a hearing or speech impairment you can call ReturnToWorkSA through the National Relay Service (NRS):

- TTY users can phone 13 36 77 then ask for 13 18 55.
- Speak & Listen (speech-to-speech) users can phone 1300 555 727 then ask for 13 18 55.
- Internet relay users can connect to NRS on www.relayservice. com.au then ask for 13 18 55.