

S179 (or other) Employer request for claims information

Return to Work Act 2014

Employer/requestor details

Company name	
Surname	Title (Mr/Mrs/Ms)
Given names	
Postal address	
Postcode	
Employer number	(Work)
Email	Mobile

- I am acting on behalf of the employer.
 Authority attached.

Information obtainable under S179 (or other) direct from the claims agent includes:

S179	Other claims information
<p>Medical reports only.</p> <p>Not considered medical reports:</p> <ul style="list-style-type: none"> • Psychology management plans • Physiotherapy management plans • Treatment plans • Surgery approval documents • Pre-surgery request documents • Second Opinion Medical (SOM). 	<p>Not exhaustive, but may include:</p> <ul style="list-style-type: none"> • Work Capacity Certificate • Claim forms including employer report forms • Medical report commissioning letters • Return to work provider closure reports • Return to work provider progress report • Case conference summary notes and documents.

Details requested

Please provide details of the claim.

Claim number	
Worker name	
Please indicate the documents you require:	
Signature	Date

Please note that information can only be provided if held by ReturnToWorkSA or its agents.

Section 179 states:

- (1) The Corporation must, within 7 days after receiving a request from a worker's employer (or a representative of such an employer), provide the employer (or the representative) with copies of reports in the Corporation's possession prepared by health practitioners and relevant to the worker's medical condition, the worker's progress in recovery, or the extent of the worker's capacity for work.
- (2) An employer must not disclose confidential information about a worker in a report obtained under this section except as may be necessary—
 - (a) to assist the worker's recovery or return to work; or
 - (b) for the purposes of proceedings under this Act.

Please complete this form and email to your claims agent:

EML: EMLAssist@eml.rtwsa.com
Gallagher Bassett: SA_Enquiries@gb.rtwsa.com
EnABLE: enable@rtwsa.com

The following free information support services are available:

If you are deaf or have a hearing or speech impairment you can call ReturnToWorkSA on 13 18 55 through the National Relay Service (NRS) www.relayservice.gov.au.

For languages other than English call the Interpreting and Translating Centre on 1800 280 203 and ask for an interpreter to call ReturnToWorkSA on 13 18 55.

For braille, audio or e-text of the information in this brochure call 13 18 55.