

Employer Education Advisor Services

Helping business effectively manage recovery
and return to work

Why is employer education important?

Employers play a pivotal role in their workers recovery and return to work. The longer someone is away from work, the harder returning to work becomes. Playing an active, supportive and engaged role throughout the process is key to achieving early and successful recovery and return to work outcomes.

Improve worker and employer relationships

Reduce recovery timeframes

Reduce time away from work

Reduce impact to premiums

Foster a positive workplace culture and environment

Our Employer Education Advisors can help by providing:

- tailored support around best practice recovery and return to work
- education around the health benefits of work, roles and responsibilities and suitable employment
- general phone and email support and advice
- free access to our skill building workshop program
- industry specific education and support by partnering with key industry groups and associations
- support for small employers who have had limited work injury insurance exposure
- collaboration opportunities and referral to our Mentally Healthy Workplaces Consultant.

Got a question about return to work?

Contact our Employer Education Support Service

call **(08) 8238 5958**

email **coordinators@rtwsa.com**



Key actions to improve recovery and return to work outcomes

Ensure early intervention strategies are implemented
immediately following injury notification

Identify suitable employment opportunities and
accommodate return to work

Ensure managers and leaders are supportive and
understand the role they play

Encourage early reporting and lodgement of claims

Appoint a Return to Work Coordinator

Adhere to your obligations under the
Return to Work Act 2014

www.rtwsa.com

Return to Work Coordinator supports and services

A Return to Work Coordinator plays an integral role in managing workplace injuries, is a supportive resource for workers and employers, and works in partnership with the claims agent.

The Return to Work Coordinator:

- assists workers to remain at or return to work as soon as possible after injury
- assists in the preparation of a recovery and return to work plan
- appropriately liaises and engages with the worker's treating team
- monitors a worker's recovery progress and capacity for work
- ensures any return to work offered and undertaken is safe and medically suitable.

Supports for Return to Work Coordinators

ReturnToWorkSA provides dedicated supports and services to assist Return to Work Coordinators in their role.

- access to our Employer Education Advisors who can provide general and tailored support regarding the Return to Work Coordinator function and recovery and return to work
- virtual and on-site education and training for Managers and Leaders regarding supportive return to work practices and the Return to work coordinator role
- priority access to our Skill Building Program which offers Return to Work Coordinators the opportunity to attend workshops about injury management, return to work, mentally healthy workplaces and workplace wellbeing
- free subscription to Return to Work Matters (South Australia), providing Return to Work Coordinators access to a range of articles, templates, webinars and e-learning modules
- stay connected with access to the Return to Work Coordinator Facebook portal
- subscription to ReturnToWorkSA's Return to Work Coordinator newsletter
- online tools and resources to assist Return to Work Coordinators prepare their workplace, communicate their role and effectively manage recovery and return to work
- the Return to Work Coordinator Certification Training course provides Return to Work Coordinators with a comprehensive introduction to the Return to Work scheme and their role.

To access our free tools and resources,
scan the QR code.

